

LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH – PLANNING DIVISION CULTURAL COMPETENCY COMMITTEE MEETING

Date: June 8, 2011

Present: Veronica Aguilar, Sophia Chan, Josh Cornell, Haydeh Fakhrabadi, Meri Ghazaryan, Keren Goldberg, Kia Hayes, Naga Kasarabada, Gladys Lee, Thomas Martinez, Kumar Menon, Ruby Quintana, James Randall, Jaime Renteria, Lisha Singleton, Kimberly Spears, Matthew Wells, Patricia Lopez-White, Tara Yaralian

Absent: Ilda Aharonian, Anahid Assatourian, Staci Atkins, Lupe Ayala, Kelli Blanchfield, Ana Beltran Bortolussi, Alysa Bray, Marlyn Campbell, Norma Cano, Leah Carroll, Susan Crimin, Claudia Fierro, Janet Fleishman, Kimberly Floyd, Sylvia Guerrero, Diane Guillory, Adrienne Hament, Lisa Harvey, Monika Johnson, Martin Jones, Ann Lee, Rose Lopez, Alex Medina, Seth Meyers, Anna Perne, Sandra Chang-Ptasinski, Emilia Ramos, Michelle Rittel, Kimber Salvaggio, Krista Scholton, John Sheehe, Karen Sprague, Melody Taylor, Albert Thompson, Kari Thompson, Jessica Wilkins, Leticia Ximenez, Sunny Yu

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions	Attendee introductions Tara Yaralian announced that they need volunteers for evaluators for 11 bids that were placed.
Review of Minutes	May 11, 2011 minutes reviewed and approved.
CCC Goals	<ul style="list-style-type: none"> The members reviewed the summary of the 2011 CCC goals. They discussed each goal and gave their feedback and ideas of improvement. Tara suggested having a person responsible for each CCC goal. The group discussed who should be responsible for some of the goals and decided to come up with volunteers for the goals in our next meeting. Naga shared with the team that they do not have a policy for face to face interpretive services. She suggested that we should develop a plan or policy about face to face interpretive services for clinics for directly operated and contracted. Jim suggested adding another goal for the CCC, which states looking at the diversity within the workforce for each individual clinic and attempting to ensure the workforce adequately

	<p>reflects the communities they serve. Instead, Keren suggested requesting from HR an overall demographics of our personnel staff by service area, by division, or by clinics and listing it as an agenda item to discuss within the group what areas are doing well.</p> <ul style="list-style-type: none"> • The group agreed to change the term “goals” as “objectives.”
CC: Did You Know?	<p><u>Henrietta Lacks</u></p> <ul style="list-style-type: none"> • As discussed in the previous meeting, CCC members agreed that Josh's entry about Henrietta Lacks was not relevant to cultural competency. Naga shared with the group that she found an article about Henrietta Lacks that is associated with cultural competency. “The Immortal Life of Henrietta Lacks” tells an interesting story of the collision between ethics, race, and medicine. Kia agreed to send an email of the link to the article to all members for review in order to revisit the entry in our next meeting. <p><u>Children's Artwork</u></p> <ul style="list-style-type: none"> • Kia informed the members that they received consent from the moms to have their children's artwork be displayed in our E-news column. In addition, she also shared an introduction that she wrote for the E-news column in regards to the children's artwork. The team made some minor suggestions about the paragraph. <p><u>Linguistic and ethnicity breakdown by SA</u></p> <ul style="list-style-type: none"> • Kia shared with the group the statistics she found on the Quality Improvement and Training website regarding linguistic and ethnicity breakdown by Service Area. She had three different tables which included the Countywide Medi-Cal Enrolled Population Who Speak the Threshold Languages by Service Area in March 2010, Countywide Estimated Population by Ethnicity and Service Area CY 2009, and Countywide Medi-Cal Enrolled Population by Ethnicity and Service Area in March 2010. • Gladys suggested looking at the countywide statistics data first and then finding the data by Service Area. She also suggested looking at the 2010 Census data, which she thought would attract more people. • Jim suggested that one of the tasks of the CCC should be that we inquire on what the demographic data of a service area is along with the workforce that serves that population every six months so we have a better understanding of the statistics.
Update from ESM, Gladys Lee	<ul style="list-style-type: none"> • Gladys announced that she will be presenting the CC Plan recommendations to the Executive Management Team (EMT) on July 12. She will also be presenting the Executive Summary of the CC Plan to the System Leadership Team (SLT) on July 20. • On July 19, they are going to have a training to recommend a review of the curriculum for Cultural Competency with CIMH. Gladys would like to invite the CCC members to join along with other representatives from EMT, some District Chiefs, consumer groups, and the

	<p>UREP groups. The purpose of this meeting is to hear the different groups share about the CBMCS curriculum and how different counties have used it differently in the past.</p> <ul style="list-style-type: none"> • Gladys shared with the group that she will be making some recommendations to EMT about the CC Plan and would like to receive input from the CCC members. • Gladys also shared with the group some of her recommendations she had for the CCC. These included: <ul style="list-style-type: none"> ➤ Inviting WET and HR to work with the CCC ➤ The CC Unit to evaluate current trainings ➤ Developing a new curriculum of trainings ➤ Exploring the Department's work force needs ➤ Reassessing the leadership of the CCC group in terms of choosing a chair and co-chair from the CCC members rather than having someone from the Planning Division. • Members reviewed and agreed on some recommendations that Gladys can share to EMT.
CC Trainings	Listed on Agenda
Next Meeting	<ul style="list-style-type: none"> • Wednesday, July 13, 2011, 1:30pm to 3:30 pm 695 S. Vermont Ave., 15th Floor Glass Conference Room

Respectfully Submitted,

Sandra C. Hasinski